

SURREY COUNTY COUNCIL**LOCAL COMMITTEE (REIGATE AND BANSTEAD)**

DATE: 2nd MARCH 2015
LEAD OFFICER: JOHN LAWLOR, AREA TEAM MANAGER



SUBJECT: HIGHWAY SCHEMES 2014/15 – END OF YEAR UPDATE

DIVISION: ALL

<u>SUMMARY OF ISSUE:</u>
To inform the Local Committee on the outcome of the 2014/15 Integrated Transport and highways maintenance schemes programmes in Reigate and Banstead.
<u>RECOMMENDATIONS:</u>
The Local Committee (Reigate and Banstead) is asked to note the contents of the report.
<u>REASONS FOR RECOMMENDATIONS:</u>
To provide the Local Committee with an end of year update of Local Committee funded highway works in the Borough.

<u>1. INTRODUCTION AND BACKGROUND:</u>

1.1 In December 2013, Reigate and Banstead Local Committee agreed a programme of capital Integrated Transport Schemes (ITS) and revenue maintenance expenditure for 2014/15 in Reigate and Banstead to be funded from the Local Committee's devolved budget. The £446,100 ITS capital budget was divided equally between improvement schemes and maintenance (local structural repair) schemes. The revenue maintenance budget was set at £284,110. In addition to this, each County Member was allocated £5,000 Community Enhancement funding to spend on improvements in their local area.

1.2 In addition to the Local Committee's devolved budget, Countywide capital budgets have been used over the past year to fund major maintenance (Operation Horizon), flood damage repair (Project 400), surface treatment schemes, footway schemes, drainage works and safety barrier schemes. Countywide revenue budgets are used to carry out both reactive and routine planned maintenance works.

1.3 Developer contributions and other external sources provide a further area of funding of highway improvement schemes.

2. ANALYSIS:

Capital Programme

2.1 **Annex 1** provides an end of year update of the 2014/15 capital programme of Local Committee funded highway works in Reigate and Banstead. It also provides an update on schemes funded by the Road Safety Working Group and those being progressed using developer or other external contributions.

2.2 A number of ITS improvement schemes have been progressed in 2014/15, as summarised below and set out in detail in Annex 1.

- Frenches Road, Redhill: the work to make permanent the suspension of the bus gate was completed at the start of the year.
- Bletchingley Road, Merstham: improvements undertaken to the existing zebra crossing, including footway widening and construction of a raised table.
- Outwood Lane, Chipstead: the proposed footway improvements have been delayed due to the proximity of the works to SSSI designated land, requiring an application to be made to Natural England. The Area Team Manager has requested that the funding be carried forward to 2015/16.
- Garratts Lane and Holly Lane, Banstead: Local Committee agreed not to proceed with the proposed pedestrian improvement scheme. The funding has been used to complete three additional capital maintenance schemes.
- Work has commenced on the design of a number of schemes for construction in 2015/16.

2.3 Eleven Local Structural Repair/Footway schemes have been completed in 2014/15, funded from the Local Committee ITS capital maintenance budget. Work on a further scheme is on-going and due to be completed before the end of the financial year. One scheme has been delayed due to utility works but it is hoped that it will still be possible to deliver the works this financial year.

Revenue Programme

2.4 Table 1 below shows the revenue maintenance allocations for 2014/15, together with works carried out to date. This budget will have been spent in full by the end of the financial year.

2.5 The Highways Localism Initiative was set up to allow Parish Councils and Residents' Associations to bid to the Local Committee for funding of local revenue projects. £5000 per County Member was allocated for localism initiative works in their divisions, with the proviso that if any of the funding had not been distributed by the end of October 2014, the money would revert to the relevant Member's Community Enhancement allocation. No bids were received in Reigate and Banstead this financial year.

Item	Allocation	Works Carried Out
Drainage / ditching works	£25,000	Works carried out include: Hire of additional jetter for four weeks during the year to clean gullies where problems identified. Hire of Super Combo jetter for works at Raglan Road pond, Haroldslea Drive culvert, Woodhatch Road culvert and Meath Green Lane culvert. Drainage repairs in Park Avenue, The Glade, Masons Bridge Road, Holmethorpe Avenue.
Tree works	£10,000	Tree works, verge repairs, flailing, stump grinding at various locations Boroughwide.
Carriageway or footway patching works	£40,000	Works carried out include: Carriageway patching: Pendleton Road, Mansfield Drive, High Road, Smallfield Road, Waterfield, The Avenue Footway repairs: Mansfield Drive, Bell Street, The Spinney, Park House Drive Haunching: Wray Lane
Parking	£15,000	Contribution towards parking review in Reigate and Banstead
Signs and Road markings	£5,000	Provision of new signs at various locations across the borough.
Low Cost Measures	£5,000	Works including improvements at Greenfields School entrance and fencing in Redstone Hill.
Sub Total	£100,000	
Revenue Maintenance Gang	£100,000	Hire of Revenue Maintenance Gang to carry out minor works throughout the Borough.
Small revenue works	£34,110	Funding used to support drainage/ditching, tree and carriageway/footway patching works.
Localism Initiative	£50,000	£5,000 per County Member to fund bids from Parish Councils and Residents' Associations for local revenue highway projects (see para 2.5)
Sub Total	£184,110	
TOTAL	£284,110	

Table 1 – Revenue Maintenance 2014/15

2.6 Reigate and Banstead Local Committee was allocated £50,000 Community Enhancement Fund, which equates to £5,000 per County Member, to pay for small highway improvements to benefit the local community. This budget is projected to be spent in full by the end of the financial year and has been used to fund works such as footway maintenance, provision of bollards, tree works, pond clearance and sign cleaning, as requested by Members.

Externally Funded Programme

2.7 Developer contributions have been used to progress scheme design at a number of locations, including:

- A23 Brighton Road/Salbrook Road/Lodge Lane, Salbrook: junction improvement

ITEM 9

- A240 Reigate Road, Epsom Down: pedestrian improvements
- A217 Brighton Road/A2022 Fir Tree Road/Bolters Lane (Banstead Crossroads), Banstead: pedestrian improvements
- A240 Reigate Road/A2022 Fir Tree road (Drift Bridge junction), Epsom Downs: junction improvement

Full details of all developer funded schemes are provided in Annex 1.

2.8 Annex 1 also sets out details of works in Reigate and Banstead funded by the Road Safety Team.

Customer Enquiries

2.9 **Table 2** shows the number of enquiries received during 2014. The extremely high volume of enquiries received in the first quarter of the year was a result of the extremely wet winter of 2013/14. The second and third quarters saw a reduction in the number of enquires received, although overall volumes remain high. The downward trend has continued in the last quarter, but the figures may be under-reported due to a change in the enquiry reporting system used.

Period (2014)	Surrey Highways: Total enquiries (no.)	Reigate & Banstead: Total enquiries (no.)	Local Area Office: Total enquiries (no.)
Jan - March	58,224	7,143	3,388
April - June	29,551	3,598	1,631
July - Sept	30,225	3,908	1,484
Oct – Dec*	31,000	1,054	392
Total	149,000	15,703	6,895

* number of enquiries may be under-reported due to change in reporting computer software used from the start of this period

Table 2: Customer Enquiries

2.10 Of the enquiries received by the local area office, 96% have been resolved, a rate slightly above the countywide average of 95%. Although the response rate remains high, Highway Services are working hard in conjunction with contractors to improve the service provided. The new Works Management System has allowed greater visibility throughout the life of a customer enquiry and officers are able to view better information and works schedules.

2.11 Work continues to improve performance and a Key Driver Analysis is currently being undertaken which looks at the annual National Highways and Transport survey to better understand customer satisfaction. In addition, the Customer Service Excellence Member Reference Group is reviewing response standards and the Customer Charter.

2.12 **Table 3** shows the number of complaints received in 2014 by Surrey Highways and the South East area, which includes Reigate and Banstead. Although there has been a reduction in the overall number of customer contacts in 2014 compared to 2013, the number of Stage 1 complaints has increased, with 524 complaints made at Stage 1 in 2014 compared to 487 in 2013. However, for 2014 this equates to only 0.35% of all enquiries received by Surrey Highways being taken to a Stage 1 complaint. The main reason

for complaints is the lack of communication and the failure to carry out works to either the required standard or timescale.

Period (2014)	Surrey Highways: Stage 1 Complaints (no.)	South East Area: Stage 1 Complaints (no.)
Jan – March	143	47
April – June	65	28
July – Sept	100	27
Oct – Dec	216	58
Total	524	160

Table 3: Complaints

2.13 In addition, 61 complaints have been escalated to Stage 2 of the complaints process, of which Surrey County Council were found to be at fault in 26. Seven complaints have been made to the Local Government Ombudsman about the Service, none of which have been upheld.

3. OPTIONS:

3.1 Not applicable.

4. CONSULTATIONS:

4.1 Not applicable

5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:

5.1 The key objective with regard to the 2014/15 budgets has been to manage to a neutral position. Final end of year figures are not yet available to determine if this objective has been achieved. Financial outturns will be presented to Local Committee at the June 2015 meeting/

6. EQUALITIES AND DIVERSITY IMPLICATIONS:

6.1 The Highway Service is mindful of its needs within this area and attempts to treat all users of the public highway with equality and understanding.

7. LOCALISM:

7.1 The Highways Service is mindful of the localism agenda and engages with the local community as appropriate before proceeding with the construction of any highway scheme.

7.2 Specific funding is allocated from the Local Committee's devolved budget which allows Parish Councils and Residents' Associations to bid to the Local Committee for the funding of local revenue projects.

8. OTHER IMPLICATIONS:

Area assessed:	Direct Implications:
Crime and Disorder	Set out below.
Sustainability (including Climate Change and Carbon Emissions)	Set out below.
Corporate Parenting/Looked After Children	No significant implications arising from this report
Safeguarding responsibilities for vulnerable children and adults	No significant implications arising from this report
Public Health	No significant implications arising from this report

8.1 Crime and Disorder implications

A well-managed highway network can contribute to reduction in crime and disorder.

8.2 Sustainability implications

The use of sustainable materials and the recycling of materials is carried out wherever possible and appropriate.

9. CONCLUSION AND RECOMMENDATIONS:

9.1 This report sets out highway works carried out in Reigate and Banstead in 2014/15, for Members' information.

10. WHAT HAPPENS NEXT:

10.1 The remaining budget for 2014/15 will be spent and the end of year outturn figures will be finalised, to be reported to Local Committee in June 2015.

Contact Officer:

Anita Guy, Senior Engineer, South East Area Team, 03456 009 009

Consulted:

Not applicable

Annexes:

Annex 1: Summary of Progress

Sources/background papers:

- Report to Reigate and Banstead Local Committee, 2nd December 2013

CAPITAL ITS IMPROVEMENT SCHEMES			
Project: Garratts Lane/Holly Lane, Banstead			
Detail:	Safer Routes to School pedestrian improvements	Division:	Banstead, Woodmansterne and Chipstead
Allocation: £50,000			
Progress: Local Committee agreed not to proceed with scheme to improve the pedestrian facilities at the junction of Garratts Lane/Holly Lane. Remaining funding reallocate to three additional Local Structural Repair schemes.			
Project: Frenches Road, Redhill			
Detail:	Permanent suspension of bus gate	Division:	Redhill East
Allocation: £15,000			
Progress: Implementation of raised table in existing road narrowing. Completed.			
Project: Headley Common Road, Epsom			
Detail:	Speed limit reduction	Division:	Tadworth, Walton and Kingswood
Allocation: £10,000			
Progress: Reduction of speed limit to 40mph to remove short section of derestricted road following speed limit change in Mole Valley. Speed Limit Order to be advertised this financial year. Amendments to signing to follow in 2015/16.			
Project: Bletchingley Road, Merstham			
Detail:	Improvements to existing zebra crossing	Division:	Merstham and Banstead South
Allocation: £30,000			
Progress: Improvements to existing zebra crossing under the railway bridge in Bletchingley Road including widening of existing footway and placing zebra crossing on raised table. Works completed but require some engineering adjustments to be made.			

CAPITAL ITS IMPROVEMENT SCHEMES			
Project: B2032 Outwood Lane, Chipstead			
Detail:	Footway improvements	Division: Banstead, Woodmansterne and Chipstead	Allocation: £45,000
Progress: Widening of existing footway and improving access to the footway. Land adjoining the highway has been identified as SSSI and the works will require consent from Natural England. Request made to re-profile balance of 2014/15 allocation to 2015/16.			
Project: A242 Gatton Park Road, Reigate			
Detail:	Investigation of existing traffic calming and provision of pedestrian refuge in Carlton Road	Division: Reigate: Redhill West and Meadvale	Allocation: £5,000
Progress: Investigate possible removal of existing traffic islands in Gatton Park Road following complaints that they cause safety issues for cyclists. Feasibility design of pedestrian refuge in bellmouth of Carlton Road. Design only 2014/15.			
Project: Carshalton Road, Woodmansterne			
Detail:	Safer Routes to School Improvements	Division: Banstead, Woodmansterne and Chipstead	Allocation: £5,000
Progress: Following a petition to Local Committee requesting a zebra crossing at the existing kerb build-out in Carshalton Road, it was agreed to trial the recently approved Road Safety Outside Schools policy at this site. The road safety assessment has been carried out and has recommended that a school crossing patrol operate at the build-out, subject to funding, rather than a zebra crossing be provided. The assessment suggested that the existing highway infrastructure outside the school frontage in Merrymeet be improved, to include the provision of a kerb build-out to assist pedestrian crossing movements. Design only 2014/15 but had hoped to progress to construction this year. However, there are land issues which are still to be resolved.			

CAPITAL ITS IMPROVEMENT SCHEMES

Project: Mark Street, Reigate		
Detail: One-way working	Division: Reigate	Allocation: £15,000
Progress: Provision of short length of one-way working at southern end of Mark Street. See separate report on this agenda.		
Project: Merland Rise, Epsom Downs		
Detail: Pedestrian crossing	Division: Nork and Tattenhams	Allocation: £5,000
Progress: Removal of existing kerb build-out with priority give-way at rear entrance to Epsom Downs Primary School and provision of signal controlled crossing. Design only 2014/15.		
Project: Lee Street, Horley		
Detail: Pedestrian crossing facility	Division: Horley West, Salfords and Sidlow	Allocation: £4,000
Progress: Pedestrian refuge near Whitmore Way. Design only 2014/15.		
Project: Sangers Drive, Horley		
Detail: Safer Routes to School	Division: Horley West, Salfords and Sidlow	Allocation: £4,000
Progress: Feasibility design of road safety measures near Manorfield School. Scheme not progressed. Agreed under delegated authority that this allocation to be used to fund additional Local Structural Repair.		
Project: Small Safety Schemes		
Detail: To be identified	Division: All	Allocation: £20,050
Progress: Sandcross School, Reigate: following petition to December 2014 Local Committee, agreed on site with petitioner and school to provide dropped kerbs, two additional gulleys and extend the existing pedestrian guard railing. Works ordered. Provision of bollards to be considered 2015/16. Agreed under delegated authority that any underspend to be used to fund additional Local Structural Repair.		

CAPITAL ITS IMPROVEMENT SCHEMES

Project: Signs and Road Markings		
Detail: To be identified	Division: All	Allocation: £10,000
Progress: A217 Brighton Road, Banstead - pedestrian warning signs Rocky Lane, Reigate - bend warning and chevron signs Agreed under delegated authority that any underspend on this allocation to be used to fund additional Local Structural Repair.		
Project: Stage 3 Road Safety Audits		
Detail: To be carried out as required	Division: All	Allocation: £5,000
Progress: Agreed under delegated authority that any underspend on this allocation to be used to fund additional Local Structural Repair.		

CAPITAL ITS MAINTENANCE SCHEMES (LSR/FOOTWAYS)

Project	Division	Update
Washington Close, Reigate (carriageway)	Reigate	Completed
De Burgh Park, Banstead	Banstead, Woodmansterne and Chipstead	Completed
Edgefield Close, Redhill	Earlswood and Reigate South	Completed
Bolters Road South, Horley	Horley West, Salfords and Sidlow	Completed

CAPITAL ITS MAINTENANCE SCHEMES (LSR/FOOTWAYS)		
Crossland Road, Redhill	Redhill East	Completed
Wraylands Drive, Reigate	Redhill West and Meadvale	Completed
Buckland Road, Lower Kingswood	Merstham and Banstead South	Completed
Duncan Road, Burgh Heath	Tadworth, Walton and Kingswood	Delayed by utility works. Still anticipating LSR work will be carried out this financial year.
Nork Way, Banstead	Nork and Tattenhams	Works started on site. Completion expected by end February.
Ladbroke Road, Redhill	Redhill East	Completed
Smallfield Road, Horley (roundabout at Wheatfield Way)	Horley East	Completed
Elmshorn, Epsom Downs	Nork and Tattenhams	Additional scheme Completed
Washington Close, Reigate (footway)	Reigate	Additional scheme Completed

DEVELOPER FUNDED SCHEMES

Project: A23 High Street, Merstham

Detail: Convert existing zebra to signal control

Division: Merstham and Banstead South

Progress:

Design completed, safety audit carried out. Scheme was on hold until feasibility design of traffic signals at the junction of High Street/School Hill completed. The signal design has been modelled and shows that signals would result in a significant reduction in capacity at the junction and cause serious congestion, so cannot be progressed. There is currently insufficient developer funding available to implement conversion of the zebra to signal control so proposal deferred until additional funding has been identified.

Project: Tadworth Street, Tadworth

Detail: Localised road widening

Division: Tadworth, Walton and Kingswood

Progress:

Localised road widening to provide additional traffic lane on approach to A217 Brighton Road roundabout. Utilities equipment identified as requiring diversion. There is currently insufficient developer funding available to meet the budget estimated scheme cost of £129,110. Scheme on hold.

Officers to meet with The Children's Trust to discuss reinstatement of fence along new boundary. 2015/16 revenue budget to be used for removal/replacement of trees, in consultation with The Children's Trust and the Reigate and Banstead Tree Officer, to improve the local environment.

Project: A23 Brighton Road/Salbrook Road/ Lodge Lane, Salbrook

Detail: Junction Improvement

Division: Horley West, Salfords and Sidlow

Progress:

Expansion of activities on the Salbrook industrial site (Police Holding Centre, new Fire Station, waste recycling centre) will increase traffic movements at the existing priority junction, which already has a poor safety record. Design of options to improve junction being carried out. Consideration also to be given to providing facilities to assist pedestrians crossing the A23 at this location. This proposal has been added to the A23 Corridor Economic Support Scheme in the Reigate and Banstead Strategic Economic Plan. Topographical survey and traffic survey completed.

DEVELOPER FUNDED SCHEMES

Project: Epsom Road North, Epsom Downs		
Detail: Accident Remedial Scheme	Division: Nork and Tattenhams	
Progress: Scope of scheme to be agreed and design brief issued. Member to be consulted on requirements for this location.		
Project: Chequers Lane, Walton on the Hill		
Detail: Priority give-way	Division: Tadworth, Walton and Kingswood	
Progress: Investigation of previous proposal to install measures to slow traffic entering the village from the west. Divisional Member to be consulted on requirements for this location.		
Project: A240 Reigate Road		
Detail: Pedestrian Improvements	Division: Nork and Tattenhams	
Progress: Improvements to footway (localised widening, provision of tactile paving as set out in s106 agreement) associated with new care home being constructed south of Yew Tree Bottom Road.		
Project: A217 Brighton Road/A2022 Fir Tree Road/Bolters Lane, Banstead (Banstead Crossroads)		
Detail: Junction Improvement	Division: Banstead, Woodmansterne and Chipstead/Nork and Tattenhams	
Progress: Investigation into provision of pedestrian crossing facilities on A217 at signalised junction.		
Project: A240 Reigate Road/A2022 Fir Tree Road (Drift Bridge junction), Epsom Downs		
Detail: Junction Improvement	Division: Nork and Tattenhams	
Progress: Review of existing traffic signal operation. Possible upgrading of signal equipment.		

DEVELOPER FUNDED SCHEMES

Project: Preston Regeneration

Detail: Various measures

Division: Nork and Tattenhams/Tadworth, Walton and Kingswood

Progress:

Regeneration of the Preston area being managed by the Borough Council. Works to include infrastructure and open space improvements addressing parking and traffic flow problems, supporting sustainable transport, and improving the quality of open spaces. One-way working in Ferriers Way and part of Coxdean one-way to be the subject of public consultation with residents directly affected.

ROAD SAFETY TEAM SCHEMES

Project: A217 Brighton Road/Bonsor Drive, Tadworth

Detail: Anti-skid surfacing

Division: Tadworth, Walton and Kingswood

Progress:

Provide high friction surfacing on both lanes on the approach to the traffic signals on the circulatory carriageway of the roundabout approaching Bonsor Drive. Design completed. Awaiting allocation of funding.

Project: A217 Brighton Road/Babylon Lane, Lower Kingswood

Detail: Verge marker posts and road markings

Division: Merstham and Banstead South

Progress:

Provide verge marker posts in the central reservation on the northbound approach to the Babylon Lane roundabout and provide white centre lane markings on the part of the circulatory carriageway of the roundabout. Design completed. Awaiting allocation of funding.

ROAD SAFETY TEAM SCHEMES

Project: A23 Brighton Road, Salbrook

Detail: Amendment to road markings

Division: Horley West, Salfords and Sidlow

Progress:

Reduce the southbound carriageway to a single lane by hatching out one of the two existing lanes between Honeycrook Lane and south of Salbrook Road, to reduce vehicles speeds and provide added protection for drivers crossing the A23 at the Salbrook Road/Lodge Lane junction. Design only – design completed. To be included as an option for the improvement of the A23 Brighton Road/Salbrook Road/Lodge Road junction

Project: A217 Bell Street/Bancroft Road, Reigate

Detail: Road markings

Division: Reigate

Progress:

Amend centre line on A217 Bell Street at the junction with Bancroft Road and hatching on the north-east corner of the junction to provide better guidance to vehicles entering the one-way section of Bell Street. Revisions to lining carried out as part of Operation Horizon work. Completed.

PARKING

Progress:

The order has been place with the contractors for implementation of the 2014 review, with a view to having the work completed before the end of March 2015. The Traffic Regulation Order is expected to be made in late February so that the new controls and restrictions come into effect as the markings and signs are installed. A consultation was recently carried out with residents in the Albert Road area of Merstham seeking views on possible permit parking. The results are still being analysed.

Note: Information correct at time of writing (10/02/15)

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